



# LANDMARK MARKETS

## DEPOSIT & WITHDRAWAL POLICY

LATEST UPDATED IN SEPTEMBER 2025



This policy defines the procedures and conditions for depositing and withdrawing funds from client trading accounts at Landmark Markets. We are committed to maintaining transparency and security in every financial transaction, ensuring your funds are managed with the highest level of care. Landmark Markets strives to offer optimal trading conditions and fast execution times to enhance your overall trading experience.

## **1. Fund Deposits**

- a) Clients acknowledge that deposits into their trading accounts will only be accepted if the Company verifies that the funds originate from the client. If this cannot be confirmed, the Company reserves the right to reject the deposit.
- b) In such cases, the funds will be returned to the sender via the original payment method, after deducting any applicable transfer fees or charges incurred by the Company.
- c) Clients agree that funds sent to a Company account (bank or merchant) will be credited to their trading account on the payment's value date and for the full amount received by the bank or payment service provider (PSP).
- d) Clients understand that the Company, its PSPs, or affiliated financial institutions may impose limits on the amount of money accepted or transferred at a given time or within a specified aggregate.
- e) If the Company sets a deposit limit due to market conditions, clients will be notified in advance via email, the trading platform, or another communication method.
- f) By accepting our Terms and Conditions, clients agree that the Company holds no responsibility if they are unable to deposit funds due to such limits. Clients also waive any related claims, where legally permitted.
- g) If a deposit is later rejected by a bank or PSP for any reason, the Company will promptly reverse the deposit from the client's trading account. The Company also reserves the right to cancel any transaction made using the rejected funds, which may result in a negative balance in the client's trading account(s).

For deposits made via credit/debit card, clients must upload a photo of the card showing their name, expiry date, and only the first 6 and last 3 digits of the card number (e.g., 123456 \*\*\* 789). Failure to do so will result in the deposit being rejected

## **2. Funds Withdrawal**

- a) Once a client submits a withdrawal request through their portal, the Company will initiate the withdrawal process. Requests received during business hours will be processed the same day; otherwise, they will be handled on the next working day.
- b) The Back Office processes all withdrawal requests within one (1) business day, though

### **Landmark Markets LLC**

Company Number 3491 LLC 2024, Euro House, Richmond Hill Road  
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actual transfer times vary depending on the chosen payment method.

- c) Bank transfers are processed within one (1) working day, with funds typically reaching the client's account in 3–5 working days.
- d) Credit/debit card withdrawals are processed within one (1) working day, but the funds may take up to ten (10) working days to appear in the client's account.
- e) Withdrawals via other payment methods are generally processed within one (1) working day.
- f) Clients agree that withdrawals will be made using the same payment method used for the original deposit, minus any applicable transfer fees or charges.
- g) For instance, if a client deposited using bank transfer:
- h) The withdrawal will be refunded to the bank account, reflecting the original deposit proportion.
- i) The Company may reject a client's request to use a specific withdrawal method and propose an alternative if necessary.
- j) Withdrawals or refunds will not be processed for anonymous accounts or third parties. Funds will only be returned to the original deposit source. If the Company is not satisfied with the documentation provided, it may reject the request and return the funds to the client's trading account. The Company may also request additional information about the selected payment method during the withdrawal process.
- k) The client acknowledges that these conditions may lead to delays in processing the withdrawal request. It is important to note that withdrawals to credit or debit cards cannot exceed the original deposit amount made using those cards. Clients may withdraw any available funds not allocated for margin requirements without needing to close their trading account, subject to any operational limits or other applicable restrictions.
- l) All withdrawal requests must be processed in the same currency as the original deposit.
- m) If a deposit or withdrawal request fails to meet the Terms and Conditions or if supporting documents are incomplete, the Company reserves the right to reject or delay the request.

### 3. Legal Compliance and Non-compliance

Clients confirm that all funds transferred to the Company are lawful and comply with relevant regulations. Any violation of these conditions may result in the Company blocking fund deposits.

To ensure full legal compliance, clients must adhere to the following:

- a) **Legitimacy Declaration:** Clients affirm that all transferred funds originate from lawful sources and meet all applicable legal and regulatory standards.
- b) **Verification Rights:** The Company may request further documentation to verify the source of funds. Clients are obligated to fully cooperate with such requests.
- c) **Anti-Money Laundering (AML) Compliance:** Clients must follow the Company's

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AML policies, including providing accurate and complete information during account setup and keeping it updated when necessary.

- d) **Non-Compliance Measures:** If a client fails to meet these obligations, the Company may take actions such as:
- i. Blocking additional deposits or withdrawals
  - ii. Freezing the client's account
  - iii. Reporting the client to relevant regulatory or legal authorities.

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